

Access Statement For 'Castle View' - New Inn Yard Holiday Apartments

Introduction

Self catering apartment 'Castle View' is located on the first floor of New Inn House, a former Victorian Sunday school which later became a factory for the production of woollen blankets. Castle View occupies a part of the first floor with views over yard 94 towards Kendal castle. This apartment boasts many original features and is accessed from the stone and ironwork staircase shared with 'The Old School House'. The apartment is located in the town centre Conservation Area.

The apartment is part of a development of seven, collectively known as New Inn Yard Holiday Apartments. The 'New Inn House' apartments are located across a paved courtyard (yard 94) from the Warehouse apartments. The yard is in the centre of Kendal and accessed 30m down a narrow cobbled street of stone setts (partly served with stone paving) adjoining 'Highgate', one of the main streets in Kendal and 50m south

of the Town Hall. Bus routes pass the Yard, within 30m of the apartments, and the town taxi ranks are only 50m to the north. Kendal railway station is about 10-15 minutes walk to the north, and the mainline station at Oxenholme is about 35 minutes walk to the south. By virtue of its town centre location all retail, commercial and civic facilities are immediately available to guests. We have tried to provide as much information as possible in this statement, if you have any queries please do contact us. We look forward to welcoming you.

Pre-Arrival

- We have a basic website.
- Bookings / enquiries can be made via email or phone.
- The nearest bus stop is situated next to the Shakespeare Inn which is located 20m north of the top of the cobbled street serving Yard 94 and adjoining Highgate. Buses from this bus stop leave for Windermere, Ambleside, Grasmere and Keswick (operated by Stagecoach) or local bus 41/41A which serves the hospital and Oxenholme mainline

railway station is situated by Kendal town hall, 50m to the north.

- The nearest train station is Kendal branch line train station, which is half a mile from Kendal town centre and links 'Oxenholme-The Lake District' station on the west coast main line with Kendal and Windermere. The no. 43 bus travels to Kendal station. The no. 41/41A bus travels to 'Oxenholme-The Lake District', main line station which is situated two miles from Kendal town centre. Journey times from London Euston - 3hrs 57 mins direct train, 1hr10mins direct from Manchester Piccadilly, 2hrs10mins direct from Birmingham New Street. Journey time from Oxenholme to Kendal town centre - 10 mins.
- We are 15 minutes from M6 Junction 36 (Kendal South)

Arrival & Car Parking Facilities

- There is signage from Highgate.
- There is one car parking space allocated to each apartment with the exception of the Loft apartment. The car park is signed. All apartments have ready access to the local

transport network.

- There are four car park spaces in the courtyard located 8m from the entrance of Castle View apartment. Two further car park spaces are provided in the double garage opposite and adjacent to the main doors to reception, accessed by remote.
- The car park is a slightly uneven stone flag surface, caution should be exercised when wet as the flags can become slippery.
- There is no street parking.

Main Entrance & Reception

- The entrance is clearly signed from the car park.
- The reception is 5m from the car park.
- The double door is 150cm wide.
- Inside the reception entrance is an area with visitor information, the reception is manned during check-in and check-out, at other times a key can be provided for guests to access this area.
- The fire alarm panel which services New Inn House is located here.
- **Apartment Entrance:**
- The entrance is located off the reception

entrance via a stone staircase with wooden bannister

- There are 24 steps measuring 28cm wide by 19cm deep.
- The door is 104cm wide, inwards opening to the open plan dining – lounge area. Off this room are doors leading to the kitchen, bathroom, double and twin bedrooms and a staircase leading to a further bedroom, shower room and fire exit.
- The Key hole is 80cm high.
- The apartment entrance measures 290cm wide x 80cm long.
- Carpeted.

Public Areas - General (Internal)

- **Apartment** - General (Internal)
- Decoration and carpeting are contrasting (light walls and blue carpet)
- The apartment is carpeted with short pile carpet in dining, lounge and bedroom areas. There is contrast laminate flooring in kitchen and bathroom areas.
- Heat detectors are located in open plan and kitchen areas. Smoke alarms are fitted in open plan and bedroom areas. A carbon

monoxide detector is located at the top of the staircase.

- There is a dry powder extinguisher and fire blanket located in the kitchen, a water and CO2 extinguisher in open plan area and foam extinguisher at the top of the apartment carpeted staircase.
- A break glass 'call point' is located next to the apartment entrance door.
- A fire alarm sounder is located by the entrance to the apartment and on the staircase.

Public Areas - WC

- Not available

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- Not available on site however Kendal bars/ restaurants 30m.

Laundry

- A washer-dryer machine is located in the kitchen, also:

- Shared laundry facilities are provided in the double garage. There is a washing machine, tumble drier and airon. The garage is opposite the reception entrance. The garage door is operated by a remote transmitter.

Shop

- Not available on site. There is a newsagent 30m and 'Booths' supermarket a 5 min walk from apartment.

Treatment room/s

- Not available on site.

Leisure Facilities

- Not available on site however day membership passes can be arranged at a local leisure club which is a 10 min walk from the apartments.

Outdoor Facilities

- Not available on site.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not available on site.

Bedrooms

• Double Bedroom:

- Fire Door width – 69cm.
- Double bed.
- Bed height 70cm floor to top of mattress.
- Non Feather duvets and pillows provided.
- Sheets, duvet covers and pillow cases are polycotton.
- Radio alarm provided.
- Largest transfer space available to each side of the bed is 67cm.
- The bed is movable if more space is required to one side.
- Largest free space clear of doors and furniture is cm 330 x 65cm.

•Twin Bedroom:

- Fire Door width –69cm.
- Two single beds provided.
- Bed heights 60 cm floor to top of mattress.
- Non Feather duvets and pillows provided.
- Sheets, duvet covers and pillow cases are

polycotton.

- Radio alarm provided.
- Largest transfer space available to each side of the bed is 85cm.
- The beds are movable if more space is required to one side.
- Largest free space clear of doors and furniture is cm 258 x 110cm.
- **Family Bedroom (Level 2):**
- Accessed from a carpeted staircase from open-plan living area. There are 12 treads 25cm high. Fire Door width – 69cm.
- Two single beds provided.
- One double bed provided.
- Bed height 56cm (single) 49cm (double) floor to top of mattress.
- Non Feather duvets and pillows provided.
- Sheet, duvet cover and pillow cases are polycotton.
- Radio alarms provided.
- Largest transfer space available to each side of the bed is 30/80cm.
- The beds are movable if more space is required to one side.
- Largest free space clear of doors and furniture is cm 159 x 90cm.

Bathroom, Shower-room & WC [Ensuite or Shared]

- **Bathroom:**
- Door width 72cm.
- Non-slip shower tray height is 25 cm.
- Free space in bathroom (free of doors and furniture) is 116cm by 80cm.
- Toilet seat height 42cm.
- Space to right of toilet is 56cm, no available space to the left.
- Flooring – tiles.
- Good colour contrast between floor, walls and furniture.
- Release mechanism on outside of locked door.
- Space under washbasin is free (no pipes or vanity unit)

- **Shower room (level1):**
- Door width 65cm.
- Non-slip shower tray height is 25cm.
- Free space in bathroom (free of doors and furniture) is 118cm by 34cm.
- Toilet seat height 43cm.
- Space to left of toilet is 36cm, space to the right 40cm.

- Flooring – tiles.
- Good colour contrast between floor, walls and furniture.
- Release mechanism on outside of locked door.
- Space under washbasin is free (no pipes or vanity unit)

Self-Catering Kitchen

- **Kitchen-Dining Area and Lounge:**
- **Kitchen** fire door from open plan area 79cm
- Worktop height 91cm.
- Oven door is drop down, height of lowest shelf 43cm, can be accessed from the side.
- Sink is 91cm high with cupboards underneath.
- Hob is 91cm high and halogen.
- Flooring tiles (and short-pile carpet in dining/lounge area)
- At least 300cm x 150cm free space between all furniture and worktops.
- Evenly lit kitchen with spotlights above work surfaces where required.
- Good contrast between floor, cupboards and other surfaces.
- Additional laundry facilities are located in

the the garage located in the courtyard.

- A washer-drier machine in kitchen.
- Fridge/Freezer highest shelf 177cm, lowest shelf 31cm.
- **Dining and Lounge Room:**
- The dining and lounge room is open plan.
- Two rectangular tables to form one table (moveable side to side) with legs at each corner 290cm long 80cm wide and 78cm high.
- Free space between table and walls is at least 82cm either side and top/bottom.
- Chairs (moveable) 8 wooden chairs with padded seats and no arms.
- Flooring is carpeted.
- Large 6 seater leather corner sofa armed and two armed fabric armchairs, non feather.
- Teletext TV provided with remote control (also available are DVD, stereo with CD, radio and tape)

Caravans, Holiday Homes & Twin Units

- Not available.

Touring Facilities (Holiday Parks)

- Not available.

Boats - Narrow Boat, Cruiser & Hotel Boat

- Not available.

Attractions (Displays, exhibits, rides etc.)

- Not available.

Grounds and Gardens

- The Courtyard parking and seating are shared with other guests.

Additional Information

- Information folder is produced in size 15 font.
- Mobile phone reception.
- Free wireless broadband available.
- Evacuation of apartments is lead by the site manager and emergency services, please inform on arrival of individual requirements in case of evacuation. There is an assembly point in the courtyard. Please let the site manager know if you are unlikely to hear the

fire alarm.

- The flat is no smoking.
- Unfortunately we can not accommodate pets.

Contact Information

- Address: New Inn Yard Holiday Apartments, New Inn House, Yard 94, Highgate, Kendal.
- Telephone: 01539 721275.
- Email: info@new-innhouse.co.uk
- Website: www.kendalsselfcatering.co.uk
- Hours of operation: Bookings/ 9.00am-7.00pm all week. Guests: 24hr (telephone contact)
- Emergency number: 01539 721275.
- Local carers: Beamsmoor: t. 01539 736353.
- Local equipment hire companies: Shopmobility:t.01539740933/Kendal_shopmo@hotmail.com
- Local public transport numbers: 0871 200 22 33.
- Local accessible taxi numbers: Theo's taxis 07747055674, info@theostaxis.co.uk, G&ATaxis 07979 221228.

Future Plans

- We are redesigning our website.
- We are working towards a DDA access audit.
- The Access Statement will assist in our application to Visit Britain for accreditation, Autumn 2008 which we are working towards.

We welcome your feedback to help us continuously improve if you have any comments please phone 01539 721275 or email info@new-innhouse.co.uk